

# Data Security in Public Cloud Storage Environment

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**Abstract** – Cloud computing is an internet based computing. It is evolved from grid computing, utility computing, parallel computing, distributed computing and virtualization. It has more powerful computing infrastructure with a pool of thousands of computers and servers. Cloud helps the Small and Medium scale Enterprises (SME) with lots of virtual storage spaces. Enterprises are interested to outsource their data to cloud but due to some security issues most of the enterprises reluctant to adopt the cloud. Security is the most importance concern in cloud computing. Securing the outsourced data in the cloud storage is most important for the cloud providers and users. This paper describes about the characteristics, issues and importance of security in public cloud environment. Data outsourcing creates many security challenges to both cloud providers and users. By address this challenges, the users are adopted the cloud without any hesitation.

**Keywords** : Cloud Computing; Cloud Users; Cloud Providers; Security; Outsourcing;

## I. INTRODUCTION

Nowadays, Cloud Computing is the hottest topic in information technology (IT). However, it is not so much that the term 'Cloud Computing' represents a host of new technologies, but rather that these technologies are combined and effectively upgraded and enable new IT services and new business models [1]. The major feature of cloud computing is that it allows sharing and scalable deployment of services as needed by the users from any location. Cloud computing saves time and money during software up-gradation; cloud services are updated by the provider; so users are always working on the latest platform [2]. Cloud minimizes the amount of wasted computing resources and can also reduce energy consumption significantly.

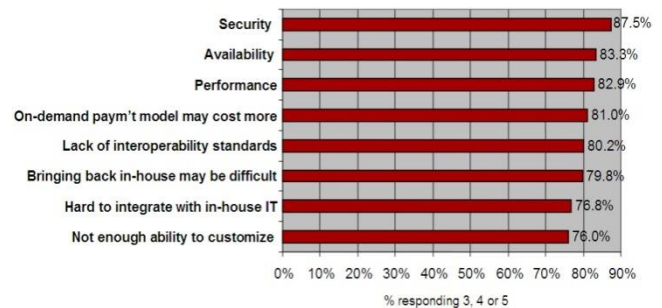
The main core area of Cloud computing is Virtualization [3]. Virtualization empowers the cloud as a scalable and elastic service environment [4]. It enables a dynamic data centre where servers provide a pool of resources that are connected as needed, where the relationship of applications to compute, storage, and network resources changes dynamically in order to meet both workload and business demands.

Cloud computing incorporates events like use of social networking sites and other methods of interactive computing; however, cloud computing is always concerned with gain access to online software applications, data storage [5]. Cloud computing increases the capacity or add capabilities dynamically without any investment in new infrastructure,

training new personnel, or licensing new software. It extends Information Technology's (IT) existing capabilities [6] to unlimited provisioning. Recently, cloud computing grows from being an auspicious business method to small and medium scale enterprises. But as more and more data of users are stored in the cloud storage, worries are raised about how to protect the cloud environment. In spite of all the publicity surrounding the cloud, customers are still unwilling to outsource their business in the cloud. Security problems in cloud has played a major role in slowing down its acceptance, in fact security is ranked at first in the survey of ICT on 2009 as depicted in Figure 1.

**Q: Rate the challenges/issues of the 'cloud'/on-demand model**

(Scale: 1 = Not at all concerned 5 = Very concerned)



Source: IDC Enterprise Panel, 3Q09, n = 263

Figure 1. IDC IT Cloud Services Survey [7]

Cloud computing with many new technologies and services, information security and data protection issues are intensely debated and examined. Many surveys and studies reveal that potential cloud users have concerns about information security and data protection which stand in the way of a wider deployment. The required trust still needs to be developed for secure cloud environment. It is defined by NIST [8], cloud has five essential characteristics, three services and four deployment models.

## II. RELATED WORKS

Cloud computing brings out with extensive service benefits including service flexibility, configurable computing resources, Reliability and economic savings [9]. Though, security concerns are the primary challenges when adopting the cloud to the users [10]. The concepts that cloud presents, such as resource sharing, multi-tenancy and outsourcing, produce new challenges to the cloud data

storage security. To address these challenges, it is necessary to enhance the security mechanism developed for traditional computing systems and proposing a new security policies, models and protocols [11] for cloud.

Khalil et al., [12] provides a comprehensive study of cloud computing security concerns and identify cloud vulnerabilities. Vulnerabilities are classified into security threats and attacks. It is important to neutralize the threats, control the vulnerabilities and calibrate the attacks in public cloud environment.

Gartner [13] recognized some security problems that must be clarified with cloud providers before adopting the cloud computing model. That are, (i) *Privileged user access*, (ii) *Regulatory compliance*, (iii) *Data location*, (iv) *Data segregation*, (v) *Recovery*, (vi) *Investigative support*, (vii) *Long-term viability*. ENISA examined the several security risks related to adopting cloud computing along with the affected assets, the risks likelihood, impacts, and vulnerabilities in the cloud computing may lead to such risks [14]. The Cloud Computing Use Case Discussion Group reviews the different scenarios and related requirements that may exist in the cloud model. They consider use cases from different perspectives including customers, developers and security engineers [15].

Berndt et al, [16] discussed the security challenges existing in the cloud platform. The authors grouped the possible challenges into cloud characteristics-related, security related. Kresimir et al, [17] focused on high level security problems in the cloud computing model such as data integrity, payment and privacy of sensitive information. Balachandra et al, [18] described the service level agreements specification and objectives related to data locations, segregation and data recovery.

Subashini et al, [19] discussed the security concerns in different cloud service model, they are focusing on the SaaS model. Morsy et al, [20] inspected cloud computing problems from the cloud architecture, cloud characteristics, cloud stakeholders, and cloud service models perspectives. Ragovind et al, [21] discussed the management of security in cloud computing focusing on Gartner's list on cloud security issues and the findings from the International Data Corporation enterprise.

A recent survey by Cloud Security Alliance (CSA) [22] shows that SMEs are eager to adopt cloud computing but that security is desired both to accelerate cloud adoption on a wide scale and to respond to regulatory drivers. It also details that cloud computing are shaping the future of IT but the absence of a compliance environment is having dramatic impact on cloud computing growth.

Several studies have been carried out relating to security issues in cloud computing but this paper presents a detailed analysis of the cloud computing security issues and challenges and importance of security in cloud computing.

### III. ISSUES IN CLOUD DATA STORAGE

Cloud Computing moves the application and data to the cloud storage, where the management of the data and services may not be fully trustworthy. This unique attribute, however, poses many new security challenges which have not been well understood [23]. This paper focuses on cloud data storage security, which has always been an important aspect of quality of service. Following are the issues [24] in cloud data storage.

#### A. Privacy

Cloud computing utilizes the virtual computing technology unlike traditional computing model. Users' personal data are scattered in different cloud data center rather than stored in the single physical location, even across the national borders. At this time, data privacy protection faces the disagreement of different legal systems. Moreover, users may lose their hidden information when they are accessing cloud computing services. Attackers could analyze the critical task depending on the computing task submitted by the users. The major privacy issues [25] are i) Trust, ii) Uncertainty and iii) Compliance.

#### B. Security

Security problems are related to areas such as external data storage, dependency on the public internet, lack of control, multi-tenancy and integration with internal security [26]. Cloud providers employ data storage and transmission, encryption, user authentication, and authorization. Many clients concern on the vulnerability of remote data to hackers.

#### C. Trust

Trust issue in cloud computing has equal concern against security and privacy. Trust is defined as reliance on the integrity, strength, ability and surety of a person or thing. Entrusting user data on to a third party who is providing cloud services is an issue. For example, in April 2012, Amazon's Elastic Compute Cloud service crashed during a system upgrade, knocking customers' websites offline all over for several hours for several days. Another incident happened on the same month. The hackers broke into the Sony PlayStation Network, exposing the personal information to 77 million people around the world. These issues have certainly created doubts in mind of cloud users and damaged the trust [24].

#### D. Ownership

Once data has been submitted to the cloud, developers have concern about losing their rights or being unable to protect the rights of their customers. Many cloud providers address this issue with well-skilled user-sided agreements. According to the agreement, users would be wise to seek advice from their favourite legal representative.

#### E. Performance and Availability

Business organizations are worried about acceptable level of performance and availability of applications hosted in the cloud. Application and data in the cloud storage should be available to the users at anytime and anywhere. Users have no worry about the local system which is used for accessing the cloud servers.

### F. Long-term Viability

Users should be sure that the data put into the cloud will never become invalid even the cloud computing provider gets lost or get acquired and swallowed up by a larger company. Users should ask their potential providers of cloud how they would get user's data back and if it would be in a format that user could import into a replacement application [27].

### H. Data Backup

Cloud providers employ redundant servers and routine data backup processes, but users worry about being able to control their own backups. Many providers are now offering data dumps onto media or allowing users to backup data through regular downloads.

### G. Data Portability and Conversion

Users have concerns on data portability like, switching between service providers. There may be difficulty in transferring data. Porting and converting data is highly dependent on the nature of the cloud provider's data retrieval format, particularly in cases where the format cannot be easily revealed. As service competition grows, open standards become established, the data portability issue will ease, and conversion processes will become available supporting the more popular cloud providers. Worst case is that the cloud subscribers have to pay for some custom data conversion.

These are certain areas in which cloud computing requires to excel and solve problem related to it. Out of all the problems; narrated Security and Privacy [28] put the major threats in growth of cloud computing. It needs to be worked upon.

## IV. CLOUD DATA OUTSOURCING

The new concept introduced by the cloud is data outsourcing. Data outsourcing in the public cloud is becoming increasingly popular and introducing a new paradigm, called Database as a Service, where users' data are stored at an external CSP [29]. This scenario presents new research challenges on which the usability of the system is based [30].

The main advantage of outsourcing is related to the cost of on-premises versus outsourced hosting; outsourcing provides,

- Significant cost savings and service benefits and
- Higher availability and more effective disaster protection than on-premises operation.

Users could outsource data to cloud and retrieve the same when they are needed. Cloud service providers should store the users' data in the database server and provide maximum availability of data and efficient disaster recovery. The data outsourcing scenario in public cloud is represented in Figure 2 and Figure 3. Cloud users may be the enterprise users or general users [31].

Outsourced data could be accessed in following two schemes. In the first scheme, data owners and data users are same, where as in the second scheme, data owners and data

users are different. Figure 2 represents the first scheme and Figure 3 represents the second scheme.

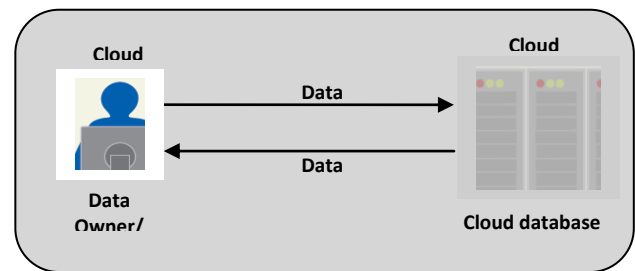


Figure 2. Data Outsourcing in Public Cloud Storage – Owners and Users are Same

As an advantage of this development toward outsourcing, highly sensitive data are now stored on systems which run in locations that are not under the control of data owners. Therefore, data confidentiality is to be put at risk.

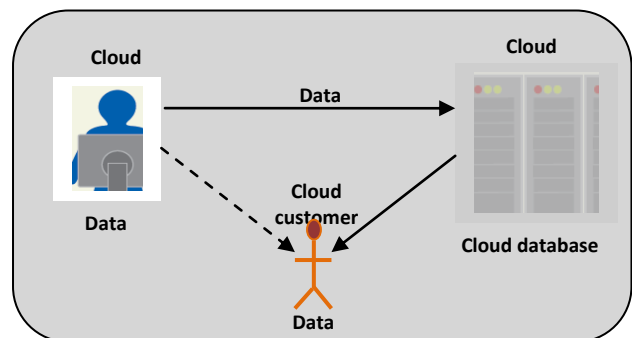


Figure 3. Data Outsourcing in Public Cloud Storage – Owners and Users are Different

There is a possibility of potential unacceptable use of database information that can be achieved by the provider itself. The traditional access control techniques may prevent data access by external users, and not by internal administrators.

## V. DATA SECURITY IN CLOUD COMPUTING

Data protection is a crucial security issue for most of the enterprises [32]. The main issue focused in cloud computing is data security. However, users are more concerned about the security of the data in the cloud. Enterprises' critical data are moved to geographically dispersed cloud infrastructure, not under the direct control of the enterprises. Moreover, data are stored in a multitenant environment and they are always in a decrypted form when used. Given the large number of issues concerning data security, many organizations want clear answers regarding security before migrating into the cloud. Data security in the cloud includes the following [33].

### A. Security of data-at-rest

Users' data stored on the physical storage should not be modified. Encrypting the data may be the solution for this but in case of PaaS and SaaS, encryption of data are not always feasible and hence the probability of unauthorized access is very high.

### B. Security of data-in-transit

Data must be secured, while transferring between servers. It should not be viewed or changed by other user. So it requires an appropriate encryption algorithm as well as a secure protocol.

### C. Security of data during process

Users' data should not be viewed or changed by other user at runtime.

### D. Security of data lineage

It deals with maintaining the origin and custody of data in order to prevent tampering or to assure integrity of data. However, this is time-consuming job. Trying to provide accurate reporting on data lineage for public cloud services is not possible [34].

## VI. SECURITY REQUIREMENTS FOR CLOUD STORAGE

Security measures assumed in the cloud must be made available to the users to gain their trust [35]. There is always a possibility that the cloud infrastructure is secured with respect to some requirements and the users are looking for a different set of security mechanisms [36]. The reason why users are very anxious for the safety of their data being saved in the cloud is that they don't know who is managing it in the server of the CSP. Typical users, who use the cloud service like storing their files on the server to access it anywhere they want through internet, don't bother much about the security of their files. Those documents are common files that don't need to be secured. But in the case of big companies which have very important data to be taken care of need to have secured cloud computing system. In order to have secured cloud system, the following aspects of security parameters are considered for data protection.

### A. Authentication

Authentication is the process of verifying a user's or other entity's identity. This is typically done to permit someone or something to perform a task. A strong authentication system ensures that the authenticators and messages of the actual authentication protocol are not exchanged in a manner that makes them vulnerable to being hijacked by an intermediate malicious node or person. That is, the information used to generate a proof of identity should not be exposed to anyone other than the person or machine it is intended for.

### B. Authorization

Authorization is when the system decides whether or not a certain entity is allowed to perform a requested task. This decision is made after authenticating the identity of users. When considering an authentication system for a particular application, it is crucial to understand the type of identifier required to provide a certain level of authorization.

### C. Confidentiality

Confidentiality is needed when the message sent or stored in the cloud contains sensitive data which should not be read by others. Hence it must not be sent in a comprehensible format. A loss of confidentiality is the unauthorized disclosure of information. Confidentiality relates to security and encryption

techniques can be obtained by encrypting messages so that only intended recipients have access to read them.

### D. Integrity

Integrity is ensuring that the data presented are true and valid. It also includes guarding against improper data modification. A loss of integrity is the unauthorized modification, insertion, or destruction of information. One way of ensuring data integrity is using simple checksums which prevent an attacker from forging or replaying messages.

### E. Non-Repudiation

Non-repudiation is a process of ensuring that a traceable legal record is kept and has not been changed by a malicious entity. A loss on non-repudiation would result in the questioning of the transaction that has occurred. A simple example of non-repudiation is signing a contract. The signers cannot claim that they did not agree a contract, because there is an evidence that they did agree.

## VII. CONCLUSION

Cloud gains more attention of the IT Enterprises, because of its advantages. Cloud supports on-demand computing. It reduces the cost of installing and maintaining storage servers. Though the cloud storage provides many benefits and advantages to cloud users, it has many security related issues. Security is ensured by different parameter such as authentication, authorization, confidentiality, integrity and availability. Among these parameters, confidentiality and integrity should protect the data in cloud storage. Data stored in cloud storage is controlled and monitored by the cloud providers. To protect them, it is needed that an efficient confidentiality technique for cloud data storage. Thus, it is necessary to propose a new security mechanism to protect the outsourced data in public cloud storage environment.

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