# A Systematic Study On Problemsof IT Professionalsin Chennai Using Induced Fuzzy Cognitive Maps (IFCMS)

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Abstract – This Paper deals with the systematic study on problems faced by IT Professionals in Chennai using Induced Fuzzy Cognitive Maps (IFCMS). The imperative reasons for the study is to derive an optimistic solution to theproblemwith an unsupervised data collected from a survey among IT Professionals. The problems of IT Professionals are analyzed by a tool called fuzzy theory in general and in particular by induced fuzzy cognitive maps with the help of directed graphs and connection matrices.

**Keywords** –Directed Graph, Fixed Point, Connection Matrix, Unsupervised, Fuzzy Cognitive Maps.

### **1. Introduction**

The cognitive map as a formal tool for decision-making was proposed by Axelrod [1] the vear 1976. He used in the matrixrepresentation of the directed graph to represent and study the social scientific knowledge. Then in the year 1986 Kosko[2] introduced Fuzzy Cognitive Maps based on the cognitive map structure which play a major with the unsupervised data's. This method is most simple and effective and further using this, the data's can be analyzed by directed graphs and connection matrices.

Nowadays there is a rapid growth in IT Industry and the day-to-day life problems among the IT Professionals in IT Companies are also growing very fast. Here their problems are discussed and analyzed. In this Paper, we discuss the basics of Fuzzy Cognitive Maps and Induced Fuzzy Cognitive Maps; then the adaptation of IFCM on the problems of IT Professionals; implementation of IFCM based on the expert's opinion with the help of directed graph along with the connection matrix and lastly the conclusion based on our study.

# 2. Preliminaries of FCMs and Induced FCMs

Basic notions of fuzzy cognitive maps.[2]-[4].

Fuzzy cognitive maps (FCMs) are techniques which analyze the cognitive process of Human behavior and thinking by creating models and those models are represented as directed graphs of concepts in which the data's are unsupervised one and by the various casual relationships that exists between the concepts. The FCMs work on the opinion of experts.

**Definition 2.1**: An FCM is a directed graph with concepts like policies, events etc. As nodes and causalities as edges. It represents causal relationship between concepts.

**Definition 2.2:** When the nodes of the FCM are fuzzy sets then they are called as fuzzy nodes.

**Definition 2.3:** FCMs with edge weights or causalities from the set {-1, 0, 1} are simple.

**Definition 2.4:** The edges  $e_{ij}$  take values in the fuzzy causal interval [-1, 1].  $e_{ij} = 0$  indicates no causality  $e_{ij} > 0$  indicates causal increase  $C_j$  increases as  $C_i$  increases (Or  $C_j$  Decreases as  $C_i$  Decreases). E < 0 indicates causal decrease or negative causality. C Decreases as C increases (And or Cj increases as C Decreases). Simple FCMs have edge values in {-1, 0, 1}. Then if causality occurs, it occurs to a maximal positive or negative degree.

Simple FCMs provide a quick first approximation to an expert stand or printed causal knowledge. If increase (Or decrease) in one concept leads to increase (or decrease) in another, then we give the value 1.If there exists to relation between the two concepts, the value 0 is given. If increase (or decrease) in one concept decreases (or increases) another, then we gives the value -1. Thus FCMs are described in this way. Consider the concepts  $C_1$ ...  $C_n$  of FCM. Suppose the directed graph is drawn using edge weight eij  $\in \{0, 1, -1\}$ . The matrix E be defined by E=  $(e_{ij})$ , Where the  $e_{ij}$  is the weight of the directed edge C<sub>i</sub>, C<sub>j</sub>. E is called the adjacency matrix of the FCM, also known as the connection matrix of the FCM. It is important to note that all matrices associated with an FCM are always square matrices with diagonal entries as zero.

**Definition 2.5**: Let  $C_1, C_2..., C_n$  be the nodes of an FCM. Let  $A = (a_1, a_2..., a_n)$ , where  $a_i \in \{0,1\}$ . A is called the instantaneous state vector and it denoted the on off position of the node at an instant  $a_i = 0$  if  $a_i$  is off=1  $a_i = 1$  if  $a_i$  is on, where i = 1, 2, ..., n.

**Definition 2.6:** Let  $C_1$ ,  $C_2$ ...  $C_n$  be the nodes of an FCM.Let  $C_1$   $C_2$ ,  $C_2$   $C_3$ ...  $C_i$   $C_j$ , be the edges of the FCM ( $i \neq j$ ).Then, the edges form a directed cycle. An FCM is said to becyclic if it possesses a directed cycle. An FCM is said to be acyclic if it does not possess any directed cycle.

**Definition 2.7:** An FCM with cycles is said to have a feedback.

**Definition 2.8:** Where there is a feedback in an FCM, i.e., When the causal relations flow through a cycle in arevolutionary way, The FCM is called a dynamical system.

**Definition 2.9:** Let  $C_1C_2$ ,  $C_2C_3$ ...  $C_iC_j$ , be a cycle when  $C_i$  is switched on and if the causality flows through the edges of a cycle

and if it again causes  $C_i$ , We say that the dynamical system goes round and round. This is true for any node  $C_i$ , fori = 1, 2... n. The equilibrium state for this dynamical systemis called the hidden pattern.

**Definition 2.10**: If the equilibrium state of a dynamical system is a unique state vector, then it is called a fixed point. Consider a FCM with  $C_1, C_2... C_n$  as nodes. For example letus start the dynamical system by switching on C. Let usassume that the FCM settles down with  $C_1$  and  $C_n$  on, i.e. the state vector remains as (1, 0, 0... 0, 1). This state vector(1, 0, 0... 0, 1) is called the fixed point.

**Definition 2.11:** If the FCMsettles down with a state vectorrepeating in the form

 $A_1 \rightarrow A_2 \rightarrow \dots \qquad A_i \rightarrow A_1.$  Then this equilibrium is called limit cycle.

**Definition 2.12:** Finite number of FCMs can be combinedtogether to produce the joint effect of all the FCMs. Let  $E_1, E_2... E_p$  is adjacency matrices of the FCMs with nodes  $C_1, C_2... C_n$ . Then the combined FCM [5, 6, and 7] is got by addingall the adjacency matrices  $E_1... E_p$ . We denote the combinedFCM adjacency matrix by  $E = E_1$  $+E_2 + ... + E_p$ .

**Definition 2.13**: Let P be the problem under investigation. Let  $\{C_1, C_2..., C_n\}$  be n concepts associated with p (n verylarge). Now divide the number of concepts  $\{C_1, C_2..., C_n\}$  into classes  $S_{1...}$   $S_t$  Where classes are such that

(1)  $S_i \cap S_{i+1} \neq \Phi$  where (i = 1, 2... t-1) (2)  $\cup s_i = (c_1, ..., c_n)$ (3)  $(s_i) \neq s_i$  if  $i \neq j$  in general.

Now we obtain the FCM associated with each of the classesS<sub>1</sub>... S<sub>t</sub>. We determines the relational matrix associated witheach S. Using these matrices we obtain an  $n \times n$  matrix. Thisn  $\times n$  matrix is the matrix associated with the combined overlap block FCM (COBFCM) of blacks of same sizes. **Definition 2.14:** Suppose  $A = (a_{1...} a_n)$  is a vector which ispassed into a dynamical system E. Then  $AE = (a_1, a_2, \dots, a_n)$ . After thresholding and updating the vectors suppose we  $get(b_1...$ **b**<sub>n</sub>). We denote that by  $(a_1', a_2', \dots, a_n')$  $\rightarrow$  (b<sub>1</sub>,b<sub>2</sub>... b<sub>n</sub>). Thus the symbol  $\rightarrow$  means that the resultant vector has beenthresholded and updated. FCMs have several advantages aswell as some disadvantages. The main advantage of thismethod it is simple. It functions on experts opinions. When he data happens to be an unsupervised one the FCM comeshandy. This is the only known fuzzy technique that gives thehidden pattern of the situation. As we have a very well knowntheory, which states that the strength of the data depends on he number of expert's opinions we can use combined FCMswith several experts' opinions. At the same time thedisadvantage of the combined FCM is when the weightagesare 1 and -1 for the same C<sub>i</sub> C<sub>i</sub>. We have the sum adding tozero thus at all times the connection matrices  $E_1... E_k$ maynot be comfortable for addition. This problem will be easilyovercome if the FCM entries are only 0 and 1.

**Definition 2.15**: Algorithmic approach in induced fuzzycognitive maps (IFCMs). [5] Even though IFCM is an advancement of FCM it follows thefoundation of FCM. To derive an optimistic solution to theproblem with an unsupervised data, the following steps to be followed as per the flowchart given below:



Figure: 1

## 3. Adaptation of Induced FCMS to the problems faced by the IT Professionals in Chennai.

Here the illustration of the dynamical system for the problems faced by the IT Professionals in Chennai by a very simple model. At the very first stage we have taken the following elevenarbitrary attributes (A<sub>1</sub>, A<sub>2</sub>, ..., A<sub>11</sub>). It is not a hard and fast rule we need to consider theseeleven but onecan only attributes increase or decrease the number of attributes according to needs. The following attributes are taken as he main nodes for study.

An expert system spells out the eleven major conceptsrelating to the problem of ITprofessionals as:

 $A_1$  –Night Shift disrupts the natural sleep-wakefulness cycle

 $A_2$ -Eye Irritation due to focus and refocus on the image again & again

A<sub>3</sub>-Loss of identity

A<sub>4</sub>–High work targets

A<sub>5</sub>–Poor lighting

 $A_6$ -Documents and monitor screen is not at same angle & plane

A<sub>7</sub>–Poor workplace setup

 $A_8$ –Repetitive Motions & Tasks

A<sub>9</sub>–High Blood Pressure

A<sub>10</sub>-Social Isolation

A11-Lower Back/ Leg support is inadequate

# **3.1 The Directed Graph Related to the Problem of IT Professionals**



Figure: 2 Directed Graph

# **3.2 Implementation of IFCMs Model to the Study**

The directed diagram and the corresponding connection matrix M is given based on the expert's opinion. The connection matrix M isthe relation between the eleven attributes as concepts, assigning values as 1, if there is any relation and 0, if there is no relation as follows:

Now the problems are determined by using the matrix M.

Here the Threshold value is calculated by assigning 1 for thevalues >1 and 0 for the values <0. The symbol ' $\hookrightarrow$ ' represents the threshold value for the product of the result. Now as per Induced Fuzzy Cognitive Mapmethodology, each component in  $C_1$  vector is taken separately and product of the given matrix is calculated. The vector which has the maximum number of one's which occurs first is considered as C<sub>2</sub>. The symbol '~' denotes the calculation performed with the respective vector, here  $C_1$ '.

When the same threshold value occurs twice, thevalue is considered as the fixed point. The iteration gets terminated and the calculation gets terminated.

#### Process: 1

Let us take Night Shift disrupts the natural sleep- wakefulness cycle as ON state and others in OFF state.

Let  $C_1 = (1 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0)$ Now Product of  $C_1$  and M is calculated.  $C_1 \times M = (0 \ 1 \ 0 \ 1 \ 1 \ 0 \ 0 \ 1 \ 0 \ 1)$  $\hookrightarrow (1 \ 1 \ 0 \ 1 \ 1 \ 0 \ 0 \ 1 \ 0 \ 1) = C_1'$   $C_1 \times M = (1 \ 1 \ 0 \ 1 \ 1 \ 0 \ 0 \ 1 \ 0 \ 1) \times M$  $\hookrightarrow (0\ 1\ 0\ 1\ 1\ 0\ 0\ 1\ 0\ 1)$  $\hookrightarrow (0\ 0\ 0\ 0\ 0\ 0\ 1\ 0\ 1\ 0\ 1)$  $\hookrightarrow (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)$  $\hookrightarrow (1\ 1\ 0\ 1\ 0\ 0\ 0\ 1\ 0\ 0\ 0)$  $\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 0\ 0\ 1\ )$  $=(0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 1) \times M$  $\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 1\ 1\ 0\ 0)$ Maximum Number of 1's is  $C_2$  $:: C_2 = (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)$ Now Product of  $C_2$  and M is calculated.  $C_2 \times M = (0 \ 4 \ 1 \ 2 \ 1 \ 2 \ 0 \ 2 \ 4 \ 1 \ 4)$  $\hookrightarrow (0\ 1\ 0\ 1\ 1\ 0\ 0\ 1\ 0\ 1)$  $\hookrightarrow (0\ 0\ 0\ 0\ 0\ 0\ 1\ 0\ 1\ 0\ 1)$  $\hookrightarrow (0 \ 0 \ 0 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0)$  $\hookrightarrow (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)$  $\hookrightarrow (1\ 1\ 0\ 1\ 0\ 0\ 0\ 1\ 0\ 0\ 0)$  $\hookrightarrow (0 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 1 \ 0 \ 1)$  $\hookrightarrow (0 \ 1 \ 1 \ 0 \ 0 \ 1 \ 0 \ 1 \ 0 \ 1)$  $\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 0\ 1\ )$  $=(0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0) \times M$  $=(0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 1) \times M$  $\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 1\ 1\ 0\ 0)$ Maximum Number of 1's is  $C_3$  $:: C_3 = (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)$ 

 $C_3 = (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1)$ Thus  $C_2 = C_3$ .

.: The Fixed Point is (1 1 1 0 0 0 0 1 1 0 1). *Process:* 2

Let us take Eye Irritation due to focus and refocus on the image again & againas ON state and others in OFF state.

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Let C_1 = (0 \ 1 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0)
Now Product of C_1 and M is calculated.
C_1 \times M = (0 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0 \ 1 \ 0 \ 1)
\hookrightarrow (0 \ 1 \ 0 \ 0 \ 0 \ 1 \ 0 \ 1 \ 0 \ 1) = C_1'
C_1 \times M = (0 \ 1 \ 0 \ 0 \ 0 \ 1 \ 0 \ 1 \ 0 \ 1) \times M
\hookrightarrow (0 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0 \ 1 \ 0 \ 1)
\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 1\ 1\ 1\ 0\ 1)
\hookrightarrow (0\ 1\ 1\ 0\ 0\ 1\ 0\ 1\ 0\ 1)
 \hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 0\ 0\ 1)
=(0\ 1\ 0\ 0\ 0\ 0\ 0\ 1\ 1\ 0\ 0)\times M
\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 0\ 0\ 1)
=(0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 1) \times M
\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 1\ 1\ 0\ 0)
Maximum Number of 1's is C<sub>2</sub>
:: C_2 is either (0 1 0 0 0 0 1 1 1 0 1) or (0 1 1 0
0100101
Consider C_2 = (0 \ 1 \ 1 \ 0 \ 0 \ 1 \ 0 \ 1 \ 0 \ 1)
Now Product of C_2 and M is calculated.
       C_2 \times M = (0 \ 3 \ 0 \ 1 \ 0 \ 1 \ 1 \ 3 \ 3 \ 1 \ 3)
\hookrightarrow (0\ 0\ 0\ 0\ 0\ 0\ 1\ 0\ 1\ 0\ 1)
\hookrightarrow (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)
\hookrightarrow (0 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 1 \ 0 \ 1)
\hookrightarrow (0\ 1\ 1\ 0\ 0\ 0\ 0\ 1\ 1\ 0\ 1)
\hookrightarrow (0\ 1\ 1\ 0\ 0\ 1\ 0\ 1\ 0\ 1\ 0\ 1)
\hookrightarrow (0 \ 1 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 1)
=(0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0) \times M
=(0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 1) \times M
\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 1\ 1\ 0\ 0)
Maximum Number of 1's is C_3
       :: C_3 = (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)
Now Product of C_3 and M is calculated.
C_3 \times M = (0 \ 4 \ 1 \ 2 \ 1 \ 2 \ 0 \ 2 \ 4 \ 1 \ 4)
Similarly we are calculating
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 $\hookrightarrow (0\ 0\ 0\ 0\ 0\ 0\ 1\ 0\ 1\ 0\ 1)$  $\hookrightarrow (0 \ 0 \ 0 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0)$  $\hookrightarrow (1\ 1\ 1\ 0\ 0\ 0\ 0\ 1\ 1\ 0\ 1)$  $\hookrightarrow (1\ 1\ 0\ 1\ 0\ 0\ 0\ 1\ 0\ 0\ 0)$ Similarly we are keeping 6<sup>th</sup> 8<sup>th</sup>, 9<sup>th</sup>, 10<sup>th</sup>& 11<sup>th</sup> place as 1 and multiplying by M, we get the threshold vectors as  $\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 1\ 1\ 1\ 0\ 1)$  $\hookrightarrow (0\ 1\ 1\ 0\ 0\ 1\ 0\ 1\ 0\ 1)$  $\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 0\ 1\ )$  $\hookrightarrow (0\ 0\ 1\ 0\ 0\ 0\ 0\ 0\ 1\ 0\ 0)$  $\hookrightarrow (0\ 1\ 0\ 0\ 0\ 0\ 0\ 1\ 1\ 0\ 0)$ Maximum Number of 1's is C<sub>4</sub>  $:: C_4 = (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)$ *ThusC*<sub>3</sub>= $C_4$ . .: The Fixed Point is (1 1 1 0 0 0 0 1 1 0 1) Similar result will be obtained when we  $chooseC_2 = (0 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 1 \ 0 \ 1)$ , we get the same fixed point. Process: 3 Let us take Loss of identityas ON state and others in OFF state. Let  $C_1 = (0 \ 0 \ 1 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0)$ Now Product of  $C_1$  and M is calculated.  $C_1 \times M = (0 \ 0 \ 0 \ 1 \ 0 \ 1 \ 0 \ 1 \ 0 \ 1)$  $\hookrightarrow (0 \ 0 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0) = C_1^{\prime}$  $C_1 \times M = (0 \ 0 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0) \times M$  $\hookrightarrow (0 \ 0 \ 0 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0)$  $\hookrightarrow (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)$  $=(0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 0 \ 1 \ 0) \times M$  $\hookrightarrow (0\ 0\ 1\ 0\ 0\ 0\ 0\ 1\ 0\ 0)$ Maximum Number of 1's is  $C_2$  $:: C_2 = (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)$ Now Product of  $C_2$  and M is calculated.  $C_2 \times M = (0 \ 4 \ 1 \ 2 \ 1 \ 2 \ 0 \ 2 \ 4 \ 1 \ 4)$  $\hookrightarrow (0\ 0\ 0\ 0\ 0\ 1\ 0\ 1\ 0\ 1)$  $\hookrightarrow (0\ 0\ 0\ 1\ 0\ 0\ 0\ 0\ 1\ 0)$ 

Similarly we are keeping 6<sup>th</sup>8<sup>th</sup>,9<sup>th</sup> 10<sup>th</sup>& 11<sup>th</sup> place as 1 and multiplying by M,we get the threshold vectors as

Maximum Number of 1's is  $C_3$   $\therefore C_3 = (1 \ 1 \ 1 \ 0 \ 0 \ 0 \ 0 \ 1 \ 1 \ 0 \ 1)$ *Thus* $C_2 = C_3$ .

.: The Fixed Point is (1 1 1 0 0 0 0 1 1 0 1).

### 4. Conclusion

There are advantages and disadvantages in FCMs. The advantage is the method is very simple by taking the expert's opinion and data's which an unsupervised one that gives the hidden pattern. The limitation for this model is the procedure for calculations with matrices are lengthy and the manual calculation is fully based on the expert's opinion which leads to personal bias. But comparatively IFCM gives the accurate result than FCM model since using so many concepts results in the best vector, the threshold resultant vector as the fixed point and this is not possible in FCM model.

Thus according to the above IFCM summary and data's, we conclude that: while analyzing the IFCMs, if we take Night Shift disrupts the natural sleep- wakefulness cycle,Eye Irritation due to focus and refocus on the image again & again,Loss of identity as ON state,

The resultant vector is (1 1 1 0 0 0 0 1 1 0 1). Similarly we can take any state vector as ON State and the effect can be analyzed. We get the same fixed point.

While analyzing with IFCMs we observe that Night Shift disrupts the natural sleep- wakefulness cycle,Eye Irritation due to focus and refocus on the image again & again,Loss of identity,Repetitive Motions & Tasks, High Blood Pressure,Lower Back/ Leg support is inadequate are the major problems to the IT Professionals.

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